# B. I. NEWS

Volume 2, Number 2 May, 1959

## *Employees Record New High In Hospital's CJA Campaign*

The Employee's Group of the Hospital raised $4,972.60 during its 1959 Greater Boston Combined Jewish Appeal campaign to surpass last year's drive by $1,187.70. Total contributions in 1958 amounted to $3,784.90.

Funds from the annual appeal help the Hospital provide free and part-free care to all patients, regardless of race or creed. Nearly one million dollars in totally free care was given to ward patients in 1958 or at charges which were far less than the cost of providing for their care.

Campaign leaders Samuel Racoff, chairman, and Mrs. Ina B. Burstein, co-chairman, headed a team of 24 captains who solicited personnel of the Hospital. To the appeal chairmen and their workers go the Hospital's grateful thanks for coordinating employee support and besting last year's campaign total.

Team captains were: Miss Helen Schwartz, Miss Irene Maltman, Mrs. Doris Winkler, Miss Helen Doucette, Miss Katherine Tierney, Mrs. Vergenne Glazer, Mrs. Phyllis Goodman, Miss Judith Gorfinkle, Mrs. Molly Bamel, Miss Ruth Miller, and Miss Toby Kazer.

Also, Miss Harriet Abel, Mrs. Phyllis Sugarman, Miss Phyllis Barron, Mrs. Maxine Farrell, Miss Evelyn Mawhinney, Mrs. Bella Gordon, Mrs. Emily Abush, Miss Jane Blackburn, Mr. Jules Sherman, Miss Lorraine Miller, Miss Connie Mather, Mrs. Selma Gordon, and Miss Pearl Kaufman.

### *National Appointment*

Dr. Sidney S. Lee is serving as a member of the Committee on Out-Patient Services of the American Hospital Association. This committee is responsible for recommending policy to the parent body of the organization as well as recommendations regarding the operation of services to ambulatory patients in hospitals throughout the nation.

## Workshops to Aid Supervisors on Their Jobs

An eight-week pilot series of supervisory workshops has just been completed, Miss Theodora M. Jay, Director of Personnel, has announced. The series was sponsored by the Personnel Division and was set up and directed by Miss Jay.

Designed to aid supervisors on their jobs, the two-hour sessions explored the supervisor's role and responsibilities in the hospital-wide setting, what the Hospital expects of supervisors and some of the common administrative and management problems among supervisors. The workshops provided an opportunity for supervisors to contribute their opinions on important supervisory needs in the hospital.

Meeting in small groups, 22 supervisors, with ranging responsibility for "leading, directing and working through others," included assistant head nurses, supervisors, department heads and associate directors in House, Clinical and Nursing Divisions.

Professors, consultants, executives and administrators from Boston University, Northeastern University, Rhode Island Hospital, New England Telephone and Telegraph were among numerous participants in these sessions on organization, communication, management, hospital costs and employee and community relations.

A variety of techniques of presentation were used including films, case-studies, illustrated lectures and role-playing.

Stemming from this initial "pilot" series, a supervisory advisory committee has been developed, based on participation and contribution of the supervisors in the pilot group. This committee is lending advice and counsel to a broader on-going supervisory program hospital-wide in which each supervisor will ultimately have opportunity to participate.

Advisory committee members will rotate in order to give as many supervisors as possible in the Hospital the opportunity to contribute thinking to the program development. Committee members include:

Miss Anne Hurevitz, Miss Beatrice Stone, Mrs. Sally Jones, Miss Ellen Budge, Miss Doris Cote, Miss Helen Maki, Mrs. Mary Killelea, Mrs. Elnita Jones, Mrs. Rose Blayman, Mr. Kenneth Lindsey.

Also, Miss Jessie Williams, Mrs. Florence Brokaw, Mrs. Marjorie Bachmann, Miss Kalla Freiberg, Mr. Vincent Godlesky, Mrs. Elizabeth Brillard, Miss Marie Costigan, Miss Phyllis Kirshenbaum, Mrs. Sylvia Bailet, Miss Helen Doucette, Mr. Vincent Gardner.

To be announced by Miss Jay shortly will be another series of supervisory workshops. Exact dates and scheduling of groups are being worked out now, to meet as conveniently as possible with the work demands of supervisors.

Supervisors will be invited to attend based on recommendations from chiefs, division directors, department heads or supervisors.

Although not all supervisors can be accommodated in this next series since the groups will be kept small for discussion purposes, the continuing program will allow for scheduling of all supervisors in subsequent series.

Interested individuals may secure further details from Miss Jay at Extension 205.

### *A Special Gift*

Daniel Marchuk, an employee since June 29, 1948, recently retired and requested that one week of his terminal pay vacation be donated to the Hospital and used for some research project.

Mr. Marchuk, who was one of our First Cooks, lives at 29 Newport Street, Dorchester.

The *B. I. News,* on behalf of the Hospital, expresses its grateful thanks to Mr. Marchuk for his magnificent gesture.

LIBRARY SERVICE — A patient borrows a book from the Patient's Library Service, operated by the Volunteer Service three times a week. The cart and books are purchased by the Women's Auxiliary with donations from private individuals also helping out. Looking on is volunteer Mrs. Marilyn Barenholtz.

CLINICAL SECRETARY — Mrs. Dorothy Adam, volunteer, records appointments as a clinical secretary in the OPD Eye Clinic. With her is Nurse Geraldine Galvin.

NEW VOLUNTEER — Mrs. Phyllis Sugarman, Director of Volunteer Service, explains role of the Volunteer Service and hands "A Primer for Volunteers" to new volunteer Miss Marlene Ruth Kaplan.

MUSIC SERVICE — Volunteer Mrs. Vivian Goldstein of the Patient's Music Service helps patient select a record for the Hi-Fi set, wheeled to patients' rooms on request.

SERVICE CORPS — Located in the X-ray Department, the Patient's Service Corps is responsible for all patient transportation inside the Hospital. Planning transportation are, left to right, Mrs. Nat Herman and Mrs. Jack Bloom.

# Volunteers Play Vital Role in Patient Care

The Volunteer Service plays a vital role in the Beth Israel's patient-care program.

Its men, women and high school and college students, who comprise the Volunteer Service, are not full-time employees. They are part-time volunteer workers. Their sense of responsibility and enthusiasm is the motivating force behind their work.

The volunteers, numbering 579, worked a total of 50,687 hours during the fiscal year ending September 30, 1958. They help out in all areas of the Hospital where their particular skills are needed to augment the services provided by the professional staff and personnel.

They assume such duties as delivering mail and flowers and providing necessities and luxuries on the Gift Cart. They distribute books and magazines on the Library Cart to patients and answer patient-requests for Hi-Fi music.

Funds are allocated to the Library and Music Services through the generosity of the Women's Auxiliary. This makes possible the purchase of new books and records each month. The Music Library, incidentally, is a comprehensive one. It contains classical and popular music as well as operatic selections, folk songs and albums from Broadway musicals.

Volunteers also alleviate the work of full-time personnel by carrying out duties not requiring professional training. They transport patients by wheel chair to the necessary Hospital areas such as from the floors to the X-ray Department. They do countless errands to the pharmacy and other laboratories, type and file in certain departments, assist in discharging and admitting patients, and work as clinical secretaries in the OPD.

Volunteers also serve as sales girls in the Gift Shop days and the Men's Volunteer Corps is on the job every evening throughout the year. The Surgical Dressing Group, the Volunteer Service's oldest contingent in years of service, rolls thousands of bandages yearly. Some of its members have been participating in this particular program for some 25 years, three times weekly.

When the regular volunteers are vacationing during the summer, junior and senior high school students and local college students pitch in.

As part-time Hospital workers, the volunteers want to provide reliable service and are organized so that this goal may be achieved.

The Volunteer Service is headed by Mrs. Phyllis Sugarman, who plans new projects and trains new volunteers. In addition to many other responsibilities, she maintains surveillance over the needs of the Hospital for volunteers and is responsible for their successful placement.

The Director of the Volunteer Service Department, as well as chairmen of the various volunteers services, are members of the board of the Women's Auxiliary — which is the main recruitment center for volunteers.

Mrs. Sugarman stated: "We are proud of the men and women in our community who give so untiringly and unselfishly of themselves. We hope to continue the high standards we have set for ourselves."

The volunteers of Beth Israel are compensated for their dedicated efforts by knowing that their participation is helping the Hospital provide quality care for all patients.

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## *Blood Bank Program Begins for Employees*

A simple Blood Bank Insurance Plan has been instituted by the Hospital for employees and their families, it has been announced.

Donations of one pint of blood guarantees the employee and family two pints at Beth Israel or at any other hospital for 12 months.

"This amount takes care of the majority of cases," declared Dr. Mark F. Lesses, Director of the Blood Bank and Transfusion Unit. He said that the entire procedure takes about 20 minutes.

If married employees have donated they may secure blood for their immediate family — spouse, parents, parents-in-law and unmarried children under 21.

Unmarried employees, if they have donated, may secure blood for their parents, brothers and sisters.

Interested employees should contact the Blood Bank and Transfusion Unit for an appointment during non-working hours. The Unit is open daily, Monday-Saturday, from 10:00 A.M. to 3:30 P.M. Appointments also may be arranged evenings and Sundays.

## *General Director's Statement*

DR. C. G. SHEPS

The editorial committee hopes to make the *B. I. News* an important link that binds all of us who work at the Hospital together — into one family. The *B. I. News* brings together departments and people who may not know the other exists, and tries to help them understand how one or the other contributes to the success of the work of the Hospital.

Through pictures and the written word, the *B. I. News* describes the work of various departments. It reports to the "B. I. family" how each one of us has a responsibility to improve the service of the Hospital, and most importantly, our responsibility for patient care.

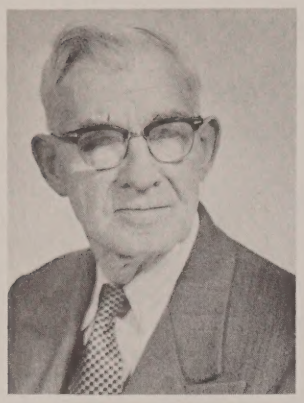
The more an employee of the Beth Israel Hospital knows about the work of those around him, the more he can understand how he can improve his own work and help others. The Beth Israel Hospital takes pride in its community programs of patient care, education and research. The public judges us continuously by the effectiveness of our patient care.

This involves not only the technical procedures but an understanding of patients so that we can display to them the "tender, loving care" which people who are sick need.

Knowing how one's work contributes to the success of the work of the Hospital, helps each one of us to take pride in our work, in the work of our department and in the effort of others in the Hospital.

This helps us all realize that we are members of a team — of one family — all pulling together, working together, for the success of the Beth Israel Hospital.

## Meet The Family



DANIEL O'CONNELL

Daniel O'Connell of the Housekeeping Department started his 21st year in March as a Beth Israel Hospital employee and celebrated his 77th birthday last month.

Born in Ireland in 1882, he came to the United States when he was seven years. Twenty-three years later at the age of 30, Mr. O'Connell worked at Beth Israel for about 10 months. He returned on March 17, 1938, and has been employed ever since.

In those early days of the Hospital on Brookline Avenue, he had the title of "head house man." His title may not be the same today, nor as the saying goes, is he as young as he used to be. But Mr. O'Connell continues to perform similar duties, including polishing and waxing floors and doing general all-around handy work.

Daniel O'Connell will tell you that things are not the same. "The Hospital is as twice as big," he reminisced.

When he returned to Ireland last August, for the first time since he left in 1889, things were not the same there either.

"It has changed," he said. The families he once knew were no longer there.

Mr. O'Connell has two brothers, ages 67 and 64, who live in Stoughton and Randolph. He lives in an apartment on Brookline Avenue, close to the Hospital.

Daniel O'Connell "lives each day as it comes."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## What's Going On?

**Housekeeping Department:** Mrs. Ruth Clapp, Assistant Housekeeper, left on April 10 to take the position of executive housekeeper at Choate Memorial Hospital, Woburn, Mass.

**Mail Room:** Mrs. Betty Fitzpatrick has left to resume her duties as a housewife. . . . Welcome to new employees Miss Mary Claibourne and Miss Flora Lee Smith . . . and a fond farewell to Mrs. Vernell Harmon, senior mail clerk, who is awaiting a new arrival to her family.

**Medical Service:** As a member of the International Committee for the Standardization of Nomenclature of Blood Clotting Factors, first formed in 1956, Dr. Benjamin Alexander will attend a committee meeting in late August at Montreux, Switzerland.

A symposium on certain new clotting factors will be held, the first of five such symposia held yearly. All are supported by the National Heart Institute. A three-day program is being arranged with about 35 expected to attend. Also invited is one junior colleague for each committee member and Dr. Alexander has elected Dr. Garson Tishkoff of the Medical Service to accompany him.

Dr. Stanford Wessler has been asked to attend in view of his outstanding work in experimental intravascular thrombosis. He and Dr. Alexander will present at least two papers on the program, covering recent work underway here.

Dr. Alexander also has been invited to be one of 20 participants in an International Symposium on Arteriosclerosis and Coronary Disease at the Institute of Cardiology in Mexico City in late September. He will contribute two topics of his own work.

**Nursing Service:** Congratulations to Josephine Pimental, Annie Hanlon, Lillian Wiseman and Hilda Glazer on their recent engagements . . . and to new mothers Mary Johnson, Marilyn Feldman, Marcia Perkins . . . and to Eliza Brillard on the birth of a grandson.

Best wishes to new home owners Sylvia Bailet, Naomi Snyder and Nancy Kashalena . . . and welcome to new nurses Mary Brown, Sandra Sheiber, Josephine Barnes, Concetta Saporita, Jessie Bonnell and Helen Dubey . . . and to the 10 nurses' aide trainees who started classes in March.

**Pathology Service:** In a joint writing effort by members of the Medical and Pathology Services, including Dr. David G. Freiman and Dr. Si Chun Ming, their papers were presented at April meetings of the Histo-Chemical Society in Atlantic City and at the American Association of Pathologists and Bacteriologists in Boston.

**Pediatric Service:** Dr. Samuel L. Katz will present a paper at a meeting of the Society for Pediatric Research, sponsored by the American Pediatric Society, in May at Buckhill Falls, Pa. Co-author is Dr. John F. Enders, Professor of Bacteriology and Immunology at Children's Hospital.

**Psychiatry Service:** Dr. Edward M. Daniels served as consultant on groups at a psychiatry staff meeting of the Cambridge-Mount Auburn Hospital . . . and also led a group discussion on "Changing Community Attitudes Toward Mental Illness," as part of the workshop of the Mass. Mental Health Association. . . . He will chair a clinical conference at the McLean Hospital and serve as chairman of a group therapy conference at the Children's Unit of the Metropolitan State Hospital.

Dr. Norman E. Zinberg was a panelist for the Postgraduate Institute on "Management of the Nervous Patient Including Diagnosis and Treatment" at Lemuel Shattuck Hospital.

Dr. Malvina Stock has started a course on Psychotherapeutic Principles and Casework at Boston University School of Social Work . . . Dr. Erik Glud has been appointed to a specialist sub-committee of the American Public Health Association. Its function is to make recommendations with regard to the policy of the American Public Health Association in the field of alcoholism.

Mrs. Timbrell is now a grandmother for the third time. A son, Jeffrey, was born to her daughter, Jane, on March 22.

**Social Service Department:** Mrs. Frances Wald recently participated with Dr. Chester Rosoff and Dr. Benjamin Brussels in a discussion of the social and emotional factors of surgery.

Mrs. Philips has been invited to present a paper on the "Teaching Aspects of Medical Social Work" at the 61st annual meeting of the National Conference of Jewish Communal Service, May 29-June 2, at Pittsburgh.

Miss Beatrice Stone and Mrs. Anne Gerber are institute organizers for the Massachusetts Conference of Social Work to be held in Boston next Fall . . . Mrs. Phillips and Miss Gertrude Ingall are serving on planning committees . . . There is to be a social work seminar for second-year students of the Simmons College of Social Work.

**Surgical Service:** Dr. Jacob Fine and Dr. Howard Frank attended the American Surgical Society meeting in San Francisco . . . and Dr. Frank also presented a paper at the American Thoracic Surgical meeting in Los Angeles. Both events were held in April.